

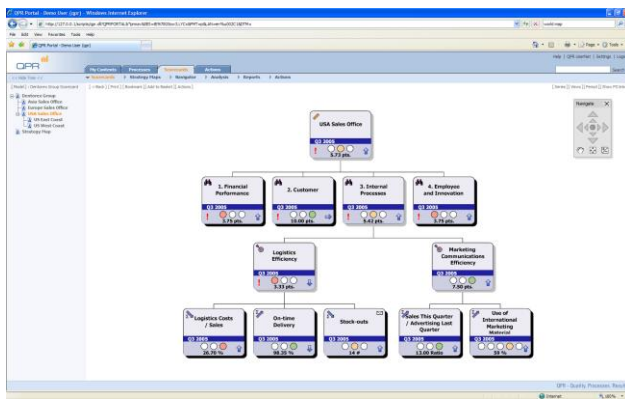
## A smart solution to capture and improve business performance

*Improving your organization's performance requires providing your employees with timely, accurate and relevant information about the factors that influence it. QPR ScoreCard helps you to overcome the complexities normally encountered with performance management, allowing you to integrate, consolidate and communicate performance data effectively and orchestrate organization-wide efforts towards improving business performance.*

### Create Strategy Awareness

Focused at the business user, QPR ScoreCard is easy to use and quick to master. Its top-down approach speeds up implementing your performance management system and because it is web-enabled, it ensures that rolling out a performance management initiative in your organization towards an enterprise-wide exercise will be swift, effective and convenient.

QPR ScoreCard's flexibility allows you to decide on the perspectives for organizing business performance, targets and the drivers for achieving those targets. QPR ScoreCard supports all performance management methodologies (BAM, EFQM, Malcolm Baldrige, Balanced Scorecard etc.), yours included.



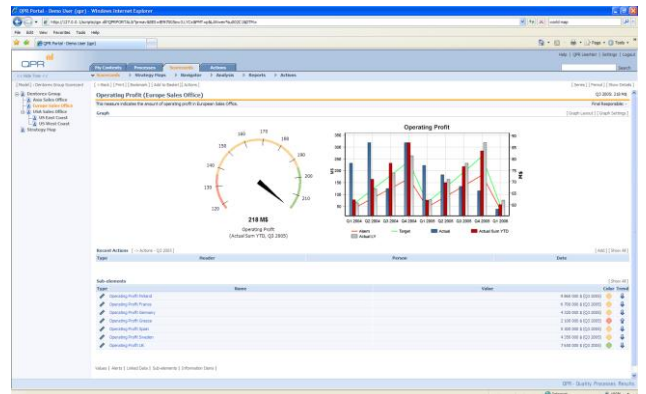
Via the QPR Portal, QPR ScoreCard provides a web-based, quick and easy way to communicate your strategy as well as derived personal objectives to all your employees from the very beginning of the implementation process. To help you optimize your message, QPR ScoreCard allows you to attach information items, such as documents, web pages, text files or pictures to performance elements.

The graphical scorecard view offers a simple but complete overview of your organization's performance status by adding traffic lights, gauges or any desired indicator of your choice to performance elements. Warning symbols furthermore alert you of exceptional performance on lower levels of the measure hierarchy, while detailed performance data is only a mouse click away.

### Commit Your Organization to Success

Improving organizational performance requires more than communicating your strategy, derived objectives and performance drivers. QPR ScoreCard enables you to engage your employees and obtain their commitment towards achieving corporate objectives by breaking objectives down into personal, agreed-upon targets that measure progress toward defined milestones.

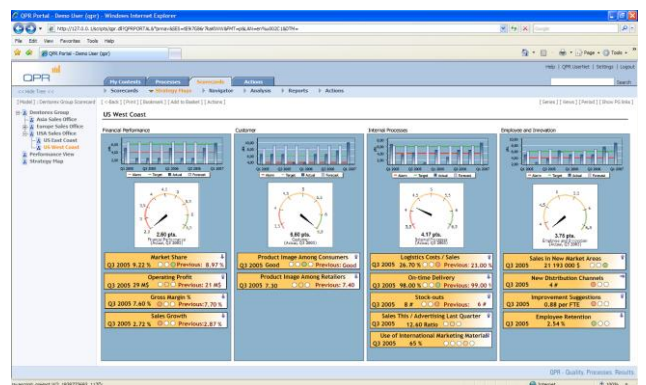
Any QPR ScoreCard view enables users to drill down to measure details, which provide them with an up-to-date performance indicator, a history chart and detailed historic performance data. They can add comments, which clarify the cause of deviations and initiate action plans that involve all who are needed to get back on track.



### Monitor, Analyze & Benchmark Performance

A complete, real-time overview of your company's health, where performance information is provided in an intuitive and easy-to-understand format will help your organization react faster to problems by giving attention to the areas that need it the most.

QPR ScoreCard integrates information from multiple sources into dynamic, readily available reports and graphs. This means you no longer have to search multiple systems, spreadsheets and reports to find the cause of a problem, QPR ScoreCard has already done this for you! In order to simplify problem identification further, QPR ScoreCard comes with powerful alerting functionality that notifies the right people on exceptional performance. The alerts lead them directly to the problem area, where they can drill down and analyze the root cause of the problem in order to come up with informed decisions on how to solve it!



### Initiate Performance Improvement

Monitoring and analyzing performance are a powerful means to help you identify problems. Solving them involves launching initiatives that often involve multiple participants. The QPR Portal includes extensive support for online action planning where action plans can be linked to any level of the performance management system and communicated effortlessly to all involved. Performance will be a regular topic in your review

meetings. To facilitate more effective meetings, the QPR Portal provides you with powerful reporting capabilities via Briefing Booklets and Reports. Briefing Booklets are a perfect medium to schedule and distribute your periodical performance reviews, informative agendas or workflow documents.

## Get Results Fast

More often than not, performance management initiatives turn into IT Projects. With QPR ScoreCard you avoid this problem and you can rely on the fact that you will get results fast. QPR ScoreCard offers you the swiftest way to implement an automated performance management solution.

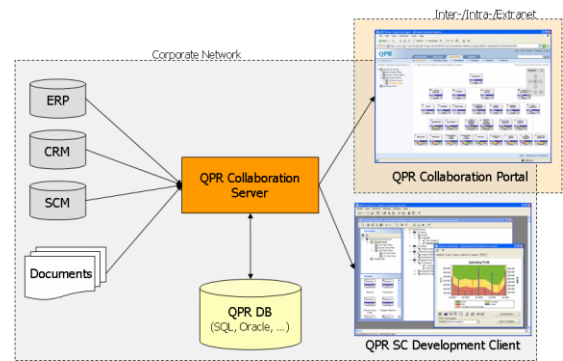
The easy-to-use development interface lets you implement scorecards as you define them, allowing you to start enjoying the benefits of your performance management system from the first day of implementation. With minimal IT-administration required, there are virtually no maintenance costs.

Because QPR ScoreCard takes care of information gathering and delivery as well as problem identification and alerting, you will have more time to analyze problems and come up with innovative ways to solve them.

## Make Better Informed Decisions

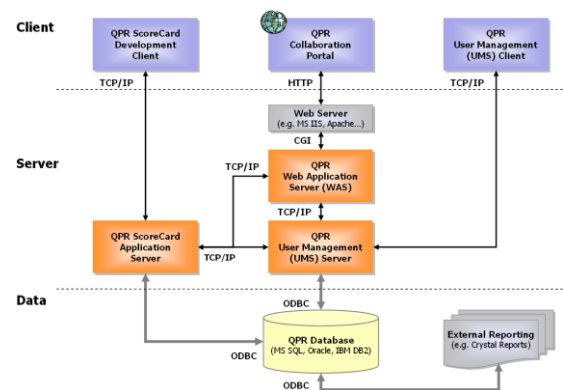
In order for you to make well-informed and timely decisions, your performance management system needs to provide you with the latest available performance data. QPR ScoreCard seamlessly integrates with your existing business systems such as CRM and ERP as well as databases like Oracle® and Microsoft® SQL Server™, allowing you to automatically update performance data.

To further simplify the process of data input, QPR ScoreCard supports importing data from files, spreadsheets, SQL and OLAP databases, while the included Application Programming Interface (API, based on Microsoft COM) facilitates the opportunity to integrate QPR ScoreCard with virtually any other third party solution. Additionally, QPR ScoreCard is the only scorecarding product that allows users to input data manually through the standard web interface, thus giving you more flexibility on what and how to measure.



## Make Performance Improvement a Collaborative Exercise

The QPR Portal enables you to harness the power of your intranet and make material instantly accessible to all who need it. It provides you with a distributed multi-user system with user authentication, which scales well from a stand-alone to an organization-wide solution.



With QPR ScoreCard your performance management initiative is no longer a quarterly exercise that only involves your executive suite; Performance information is always up-to-date and accessible and everyone in your organization works toward improving performance continuously.

## QPR Software Plc

Since 1991, QPR Software Plc has specialized in providing solutions that help people and organizations take control of their business processes and achieve their goals, founded on our belief that the most successful businesses and communities will be those that best utilize the competencies of their people. QPR cooperates with an extensive network of talented partners in over 50 countries worldwide.

### System Requirements

#### Operating system:

- Windows Vista
- Windows 2003
- Windows XP
- Windows 2000
- Mac OS 10.2 or later (Web Client Only)

#### Web browser:

- Microsoft Internet Explorer 6.0 (Windows)
- Mozilla Firefox 2.0 (Windows, Linux and Mac OS)
- Mozilla 1.7.12 (Windows)
- Netscape 8.0 (Windows)

#### Database:

- Microsoft SQL Server 2000 / 2005
- Oracle 9i / 10g
- IBM DB2 8.1
- Microsoft Access 2000 (for standalone use only)

#### Web Server:

- Microsoft IIS 5.0 - 7.0
- Apache 1.3.x
- Lotus Domino Server 6.5
- IBM HTTP Server 1.3.28.1 and 6.0

### Supported languages

- English (US)
- Arabic (QPR Portal Only)
- Bulgarian
- Chinese (Simplified)
- Czech
- Danish
- Dutch
- English (UK)
- Finnish
- French
- German
- Hungarian
- Icelandic
- Italian
- Japanese
- Korean
- Latvian
- Lithuanian
- Portuguese
- Russian
- Slovak
- Spanish
- Swedish
- Turkish